

Security and Privacy with Pexip

Pexip is committed to upholding high standards of information security, privacy and transparency for its customers, partners and employees. The company offers security-first, enterprise-grade video conferencing solutions using industry-standard encryption and security protocols to maintain privacy and security.

Our Pexip Information Security Management System (ISMS) is developed and maintained according to the ISO/IEC 27001:2013 standard and audited by DNV GL.

This means Pexip:

- Has formalized internal information security best practices and implemented the practices from the ISO/IEC 27001:2103 standard.
- Has formalised a management review of the information security management system and its performance.
- Meets the requirements of relevant regulatory, contractual, and other legal obligations.
- Is committed to meeting regulatory compliance with international laws and demonstrates worldwide recognition of excellence by employing an international framework with specific codes of practice.
- Is committed to proactively testing both our software solution and service to ensure they do not introduce any attack vectors to our customers' networks.



GDPR (EU Regulation 2016/679) compliant



Federal Information Processing Standard (FIPS) Publication 140-2 compliant



ISO/IEC 27001:2013 certified



Enables Health Insurance Portability and Accountability Act (HIPAA) compliance



U.S. Department of Defense (DoD) Joint Interoperability Test Command (JITC) certified



SOC2/SSAE16 compliant data centers

Security-first enterprise solutions



The Pexip Infinity self-hosted solution supports the industry standards for communication encryption for end-user devices, ensuring that communication is secure and kept private even if it crosses the internet. Customers can run the entire meeting platform on-premises, in a private cloud of their choice, or using a hybrid between the two, benefitting from the security measures they already have in place as well as those implemented by their cloud provider. Self-hosted solutions also allow customers to ensure they meet any compliance requirements on data storage and privacy.



The Pexip Service leverages the best-in-class industry standards for communication encryption for meetings and end-user devices, ensuring that communication is secure and kept private. The service is operated and managed by Pexip using industry-leading facilities and includes multiple layers of security. These layers range from human and personnel security to compliance with relevant standards such as SOC2, SSAE16, and ISO 27001.

The Pexip platform has been rigorously tested and certified

Beyond the application of our own secure development and testing practices, we have contracted with some of the most widely recognized third-party organizations to independently verify that our products conform to the most stringent requirements.

U.S. Department of Defense (DoD) Joint Interoperability Test Command (JITC)

Pexip Infinity is a U.S. Department of Defense (DoD) Joint Interoperability Test Command (JITC) certified product. The Pexip Infinity platform has been rigorously tested against cyber security and interoperability (IO) requirements to ensure the system not only protects the integrity of the networks on which it is installed but will fully interoperate with all other Unified Capabilities (UC) platforms already installed on customer networks.

Federal Information Processing Standard (FIPS) Publication 140-2

Pexip Infinity includes a FIPS 140-2 compliant encryption module. This allows public and private sector customers around the globe to reference a generally accepted process used to secure data within the Pexip Infinity platform.

Health Insurance Portability and Accountability Act (HIPAA)

Use of the Pexip Cloud videoconferencing service in health care applications is fully compliant with the Health Insurance Portability and Accountability Act (HIPAA). HIPAA provides guidance and imposes strict obligations on the collection, storage, use, and disclosure of Protected Health Information (PHI) pertaining to patient medical information. Parties subject to HIPAA compliance requirements must process patient medical data in such a way as to restrict access to authorized persons and protect patient privacy. Both Pexip Infinity and the Pexip Service are HIPAA compliant.